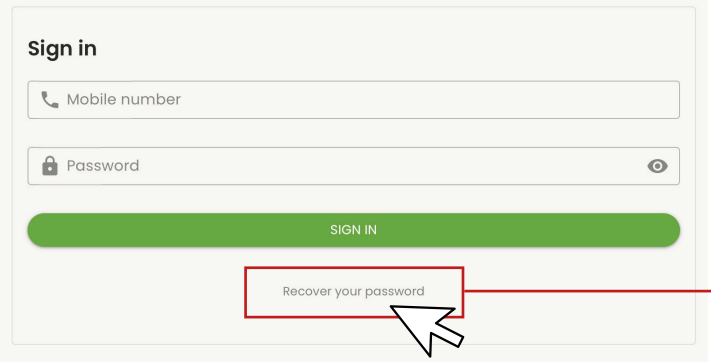
Change your eCares password

eCares Early Childhood Administration & Reporting System

Bana Pele

1.

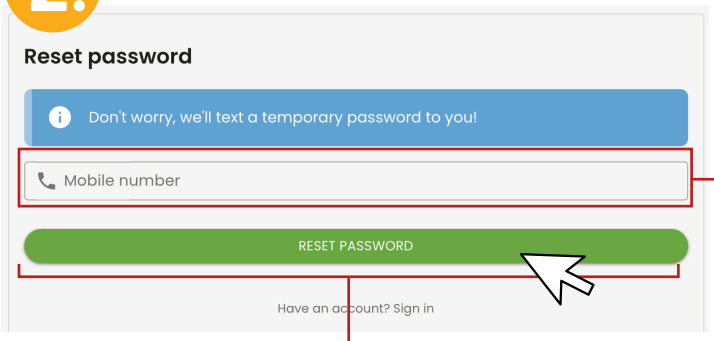


- Click this link to reset your password:

  https://ecd.dbecares.gov.za/login?roleName=null

- Click on **"Recover your password"**

2.



- Enter your **Mobile Number** you used to register, starting with **27** e.g. 27843457793
- Make sure your number is correct
- Click **"Reset password"**

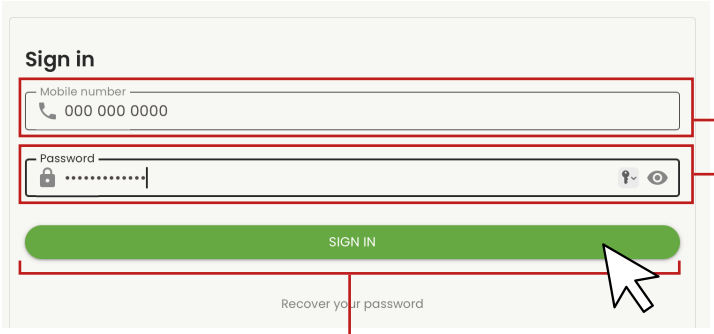
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3. You will receive a **sms with a temporary password**

If you don't receive it, double check that you entered the correct mobile number and try again

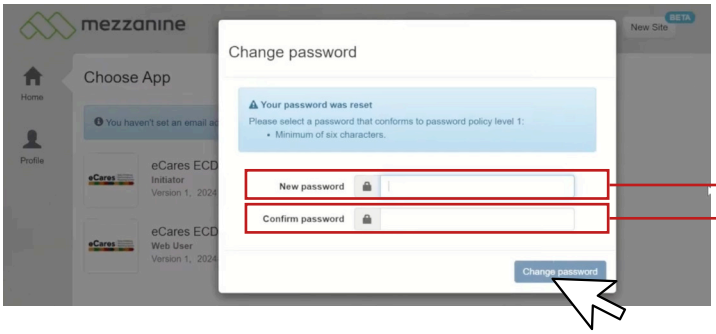


Enter your **Mobile Number** you used to register, starting with **27** e.g. 27843457793

Once you receive the sms, **copy the password carefully into the password field** on the sign in page

Click **"Sign In"** and **begin your application**

4.



You can now type a new password of your choosing into the **'new password'** field

Make sure your new password is secure and easy to remember

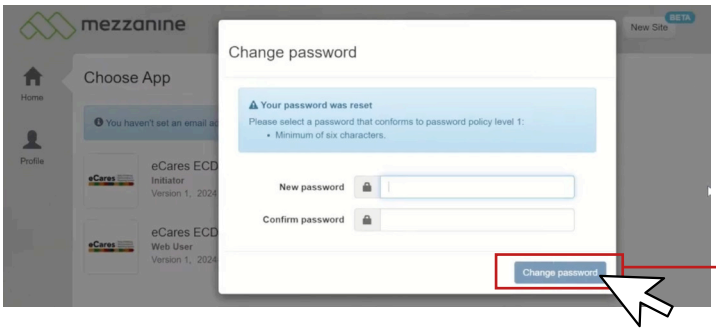
Then retype it exactly into the **'confirm password'** field

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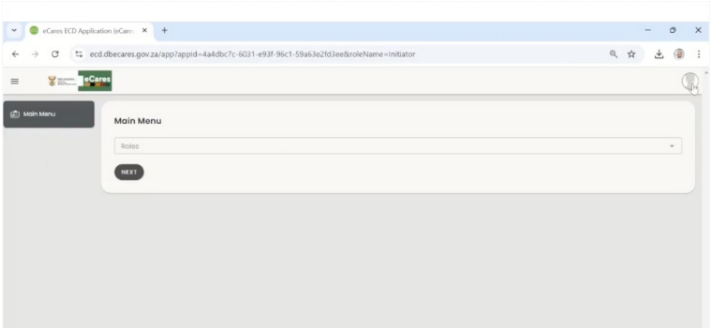
4.



- Click **“change password”** button to change your password
- You will see a confirmation message that you were successful
- If you see an error message saying ‘session expired’, don’t worry. Simply click ‘okay’ to return to the sign in page

5.

That’s it. You’ve successfully reset your password and entered the eCares system



Tutorial Video

https://www.youtube.com/watch?v=GryCp0VIvkY

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